



Sep 07, 2018 16:15 BST

Disruption to trains on all routes via Birmingham Snow Hill this evening

There will be disruption to trains on all routes via Birmingham Snow Hill this evening.

This is due to a number of issues on the route today:

- A lorry has collided with a level crossing barrier at Cradley Heath. The lorry has been moved, but repair works are expected to be ongoing for the rest of the day.
- There has been an issue with the level crossing barriers at Hartlebury. Systems are currently unable to detect whether the

- barriers are up or down, which means that trains need to be talked through the area manually.
- There was also a track circuit failure at Langley Green earlier today, which was fixed at around 1300.

As result of these incidents, trains and traincrew have been displaced throughout the afternoon, so there will be delays and cancellations to services on all routes via Birmingham Snow Hill.

A reduced train service will operate between Birmingham Snow Hill and Stourbridge / Kidderminster / Worcester. Rail replacement buses will be supplementing trains for all stations between Stourbridge and Worcester Shrub Hill.

There will be a reduced train service between Birmingham Snow Hill and Dorridge.

Rail replacement buses will supplement train services for all stations between Shirley and Stratford-upon-Avon.

Chiltern Railways are operating trains to and from Birmingham Moor Street station and will not be calling at Birmingham Snow Hill

Tickets are being accepted on National Express West Midlands buses.

There will be additional West Midlands Railway customer service staff Birmingham Snow Hill to assist customers this evening.

Any customers delayed by 15 minutes or more should claim for compensation via [Delay Repay](#)

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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