



Worcester Foregate Street station entrance

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## Passengers invited to share their views on the redevelopment of Worcester Foregate Street station

Passengers at Worcester Foregate Street are invited to share their views on plans for the redevelopment of the station.

West Midlands Railway is investing over £1m into upgrading the concourse area and improving customer facilities.

The redevelopment is set to include an automated gate line, new retail unit,

additional ticket vending machines and new help points. Upgraded digital information screens are also set to be installed, along with a new CCTV system to improve security for both customers and staff.

Up to 130 trains per day call at the station, serving over two million passenger journeys every year. While overall customer satisfaction at railway stations across the region is currently at 85%, West Midlands Railway is continuing to invest in station facilities to see that figure increase.

Brenda Lawrence, head of stations for West Midlands Railway, said: “The £1m investment being made at Worcester Foregate Street station will significantly improve the experience for passengers travelling to and from the station. We want to build on the current facilities available and modernise the overall feel of the concourse area. While we are working through potential designs and layouts, we are keen to get the input from those who will be using the station everyday, as they will be the main beneficiaries of this work.”

The plans on display will include a provisional layout option for the station, with final designs confirmed at a later date.

The work is part of a £3.2m investment being made by the train operator across the network to enhance retail facilities at stations.

The public consultation event will be taking place at the station on **Friday 15 February, between 07000 and 1830**. West Midlands Railway staff will be joined by representatives from West Midlands Rail Executive, and customers will have the opportunity to comment on initial proposed designs for the station.

For those who are unable to attend the event. The proposed plan and a feedback form will be available **from Friday 15 February until Friday 1 March** at [westmidlandsrailway.co.uk/WFSredevelopment](http://westmidlandsrailway.co.uk/WFSredevelopment)

**ENDS**

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**About West Midlands Trains**

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit [www.abellio.com](http://www.abellio.com)

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