

London Northwestern Railway

Sep 06, 2019 14:20 BST

Train bosses to meet passengers on Marston Vale line

Passengers using the Marston Vale line will have the chance to discuss the service with London Northwestern Railway managers later this month - aboard the trains themselves.

The popular community line, which runs between Bedford and Bletchley, serves a total of 12 stations and has its own dedicated Marston Vale Community Rail Partnership.

Services on the line are operated by London Northwestern Railway (LNR) and

managers from the company will be aboard services departing between 2pm and 7pm on Thursday 12 September.

Representatives from the Community Rail Partnership and train manufacturer Vivarail, which has supplied the new Class 230 trains serving the route, will also be on hand to join in conversations at the event, which is part of the popular LNR Whistle Stop Tour series.

Jonny Wiseman, customer experience director for LNR, said: "Providing the best possible service to our passengers is our top priority and we always encourage customer feedback to make us aware of issues. By holding this Whistle Stop Tour event on board our trains we hope it will make it even easier for passengers to stop and speak to us.

"We look forward to meeting as many passengers as possible to discuss the Marston Vale line and explain what steps we are taking to make improvements to the reliability of services on this important route."

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will

run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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