



# West Midlands Railway

May 12, 2020 12:00 BST

## **West Midlands Railway urges passengers to only use the train for essential journeys ahead of timetable changes**

West Midlands Railway passengers are being urged to only use the train for essential journeys ahead of a new timetable coming into effect.

With social distancing advice still in place, capacity on trains remains limited and the operator is asking its customers to only travel by train if they have no other option.

Passengers who do use the train are being advised to check their journeys when the latest timetable comes into effect on Monday 18 May. The timetable includes the reinstatement of services between Hereford and Birmingham which were temporarily halted last month.

Those who do travel are urged to follow government advice to wear face coverings while travelling. Other measures such as one-way systems at stations may be in operation. Passengers are also being encouraged to avoid travelling at peak times and to buy their tickets in advance online.

Jonny Wiseman, customer experience director for West Midlands Railway, said:

“I would like to thank all the people who have stayed away from the railway during the national emergency. Since the travel restrictions have been in place we’ve been able to help thousands of key workers make essential journeys across the region.

“The well-being of our customers and staff is our top priority which is why we are asking our passengers to act considerately and think very carefully if they really need to travel by train.”

The new timetables are available to view online at [www.wmr.uk/coronavirus](http://www.wmr.uk/coronavirus) .

**Ends**

### **Notes to Editors**

West Midlands Railway services will run to the following frequency from Monday 18 May:

- Cross City Line – 3 trains per hour (2 per hour late evening)
- Snow Hill Lines – 4 trains per hour
- Birmingham-Hereford – 1 train per hour
- Chase Line – 1 train per hour
- Walsall-Wolverhampton via Birmingham – 1 train per hour
- Birmingham-Shrewsbury – 1 train per hour

- Stafford-Crewe via Stoke – 1 train per hour
- Nuneaton-Leamington via Coventry – 1 train per hour
- Stourbridge Town Car – 6 trains per hour

The following frequency will apply to services operated by London Northwestern Railway, sister company of West Midlands Railway, from Monday 18 May:

- Birmingham-Liverpool – 1 train per hour
- Birmingham-Northampton – 2 trains per hour
- Northampton-London Euston – 2 trains per hour plus additional morning peak services
- Milton Keynes/Tring-London Euston – 1 train per hour
- Crewe-London Euston via Trent Valley – 1 train per hour
- Bletchley-Bedford (Marston Vale Line) – Hourly rail replacement bus
- Watford Junction-St Albans Abbey (Abbey Line) – 40-min frequency rail replacement bus

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## About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

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